

# T CONNECTING HEROES

FREE UNLIMITED SERVICE FOR FIRST RESPONDER AGENCIES

Now that Sprint has joined T-Mobile, we're delivering on our promise to use America's largest 5G network for good. Together, we're introducing Connecting Heroes and pledging up to \$7.7 billion over the next 10 years to provide **FREE unlimited talk, text, and smartphone data** to first responder agencies across the country.



## Using America's largest 5G network for good

We have more towers, more engineers, and more bandwidth than ever before, helping us keep first responders connected when and where it matters.

## First responders remain among the highest priority on our network

State and local fire, police, and EMS agencies can experience unlimited talk, text, and smartphone data on our network for free. Plus, these plans always remain among the highest priority on our network, no matter how much data first responders use.

## A history of being there to help

Our Emergency Response Fleet is ready to help communities stay connected with connectivity extenders in areas where natural disasters affect coverage.

Subject to availability, not a plan feature.

Plans and features	Connecting Heroes	Connecting Heroes Amp
Price	\$0	\$15 per line/month (+ applicable taxes & fees)
Unlimited talk, text, and smartphone data on our network	✓	✓
Unlimited domestic roaming	✓	✓
4G LTE mobile hotspot data	1GB (then 3G speeds)	20GB (then 3G speeds)
Wireless Priority Service (WPS) eligible	✓	✓
In-flight texting and Wi-Fi on Gogo@-enabled flights		✓
Unlimited texting and 2G data in 210+ countries and destinations		✓
Talk, text, and up to 5GB of 4G LTE data in Mexico and Canada	✓	✓
Video streaming	SD 480p	HD 1080p

Contact me today or visit [T-Mobile.com/connectingheroes](https://www.t-mobile.com/connectingheroes) to get more details.



For state & local fire, police, and EMS agencies' first responder lines; eligibility verified. Coverage not available in some areas and may be impacted by emergencies; check your response area. Capable device required for 5G.

Line eligibility subject to reverification. Monthly Regulatory Programs (RPF) & Telco Recovery Fee (TRF) totaling \$3.18 per voice line (\$0.60 for RPF & \$2.58 for TRF) applies to \$15 plan; taxes/fees approx. 0-19% of bill. Unlimited talk & text features for direct communications between 2 people; others (e.g., conference & chat lines, etc.) may cost extra. Unlimited high-speed data US only. In Canada/Mexico, up to 5GB high-speed data then unlimited at up to 128kbps. Additional international features available for purchase. Not available for hotspots and some other data-first devices. **Video streams** at up to 1.5Mbps unless you add Plus. Optimization may affect speed of video downloads; does not apply to video uploads. For best performance, leave any video streaming applications at their default automatic resolution setting. **Tethering:** 1GB high-speed data (20GB with Plus) then unlimited on our network at max 3G speeds. For the small fraction of customers using >50GB/mo., primary data usage must be on smartphone or tablet. Smartphone usage is prioritized over Mobile Hotspot (tethering) usage, which may result in higher speeds for data used on smartphone. **Network Management:** Program/Service may be **slowed, suspended, terminated, or restricted** for interference with our network or ability to provide quality service to other users or abusive/excessive use. On-device usage is prioritized over tethering usage, which may result in higher speeds for data used on device. See [T-Mobile.com/OpenInternet](https://www.t-mobile.com/OpenInternet) for details. See Terms and Conditions (including arbitration provision) at [www.t-mobile.com](https://www.t-mobile.com) for additional information. **5G:** Capable device required; coverage not available in some areas. While 5G access won't require a certain plan or feature, some uses/services might. 5G uplink not yet available. See Coverage details, Terms and Conditions, and Open Internet information for network management details (like video optimization) at T-Mobile.com. T-Mobile and the magenta color are registered trademarks of Deutsche Telekom AG. ©2020 T-Mobile USA, Inc.