



T-Mobile for Education is here to help

Solutions for Higher Education & Libraries

We know that being connected to high-speed, affordable internet and reliable wireless services play a critical role in helping people sustain some level of normalcy in their lives right now—especially when telework and distance learning are being used amid school and office closings.

What's more, not having access can cause even greater hardships, especially for the more than 21.3 million Americans in the digital divide, many of whom are members of our already vulnerable communities: people on fixed incomes and members of low-income communities. For kids in these households, the challenges of poverty of limited financial means not only stands in the way of their everyday enjoyment of life, but right now, it means they could be losing out on valuable hours or instruction and connection to teachers, classmates, and new possibilities for existence beyond their everyday reality.

\$35 Monthly

- Unlimited high-speed data on our network.
- Plan includes the hotspot with a 12-month agreement

Some state contract agreements allow for additional discounts. Ask your Government Account Manager for more details.

At T-Mobile, we recognize that every student and staff need equal access to connected technology tools to support academic and instructional success.

Frequently Asked Questions

Below are some FAQs. Should you need additional support please check <https://www.t-mobile.com/support>.

Are there content filtering solutions to help protect against my child going to websites that they shouldn't?

Yes, the Education program comes with content filtering options. Schools may also put a third-party filters on the tablets.

Where can I see T-Mobile's statement on COVID-19?

Please visit [T-Mobile Update on COVID-19 Response](#)

What if I need further troubleshooting or have more questions about my plan?

You can always go to support.t-mobile.com or call 1-855-218-7803 to talk to an Education Expert. Know that you may experience longer than usual hold times to reach an Expert, but we will be with you as soon as we can.

Where can I find out more about what T-Mobile is doing for COVID-19 support in the community?

Check out the recent T-Mobile press release on what we are doing to help: <https://www.t-mobile.com/news/t-mobile-update-on-covid-19-response>

Please email HigherEducation@T-Mobile.com or call 1-888-218-7803 for more details.

Limited time offer; subject to change. Qualifying government account required. On-device usage is prioritized over tethering usage, which may result in higher speeds for data used on device. **If you cancel service before fulfillment of the specified term, the prorated portion of the hardware value or award — the value times the number of months remaining, divided by months in the term — is due.** Partial megabytes rounded up. U.S. roaming and on-network data allotments differ: includes 200MB roaming. Standard int'l speeds approx. 128 Kbps; no tethering. Not for extended international use; you must reside in the U.S. and primary usage must occur on our U.S. network. Device must register on our U.S. network before international use. **2GB Plan:** Full speeds available up to monthly allotment, including tethering; then, slowed to up to 2G speeds through bill cycle. **Video streams** typically at DVD quality (480p) with Binge On unless video provider opts out. You may disable Binge On at any time, but will lose Binge On benefits. **Licensed music streaming** from included services does not count towards 4G LTE data allotment on T-Mobile's network or in Canada/Mexico; music streamed using HotSpot (tethering) service might. Song downloads, video content, and non-music audio content excluded. For included services, see www.t-mobile.com/offer/free-music-streaming.html. **Unlimited Plan: Video streaming** at up to 1.5Mbps; may affect speed of video downloads. For best performance, leave video streaming applications at default automatic resolution setting. For the small fraction of customers using >50GB/mo., majority of data usage must be on tablet. Tablet usage is prioritized over tethering usage, which may result in higher speeds for data used on tablet. **Coverage** not available in some areas. **Network Management:** Service may be **slowed, suspended, terminated or restricted** for misuse, abnormal use, interference with our network or ability to provide quality service to other users, or significant roaming. See [T-Mobile.com/OpenInternet](https://www.t-mobile.com/OpenInternet) for details. EmpowerED 2.0 is a trademark of T-Mobile USA, Inc. T-Mobile and the magenta color are registered trademarks of Deutsche Telekom AG. ©2020 T-Mobile USA, Inc.